



Date

Under the terms of your mortgage or deed of trust, your lender/servicer has the right to inspect your property to verify occupancy and to determine whether securing the property is necessary, which right is also granted under your mortgage or deed of trust.

Based on the initial inspection of the exterior of your home, it was determined that the property was vacant and in need of securing. As a result, the securing process was begun by changing a lock on one door to the home—all other locks remain accessible as before. After gaining entry to the property, however, it was determined that the property was occupied. Therefore, no further work was performed, no items were removed, and the home was locked.

We sincerely apologize for this inconvenience. We are available at your convenience and ask that you contact the number provided below so we can make immediate arrangements to rectify this matter.

Again, we sincerely apologize for the inconvenience.

Please call: \_\_\_\_\_

Phone #: \_\_\_\_\_